

## **Virtually Expo- TERMS & CONDITIONS**

Date of this version 15/07/2020

The following terms and conditions apply to everyone attending Virtually Expo as a private individual rather than as a trader, a volunteer, or a member of staff at a venue in which the UK Games EXPO is taking place.

### **INTERPRETATION AND GENERAL**

- 1) Virtually Expo (the "Event") is an annual gaming convention for both dedicated hobby gamers and the wider public. The Event is organised by the directors of UK Games Expo Ltd. Richard Denning and Tony Hyams (the "Organisers").
- 2) The 2020 Event takes place on line as a Virtual Event due to the Covid-19 Pandemic.
- 3) For the purpose of these terms and conditions:
  - a) references to the "Venue" refer to the online environment;
  - b) references to the "Event" are to the particular occasion for which an individual buys tickets and / or attends.
- 4) Anyone attending the event, or ordering tickets for the Event in advance with the intention of attending, who is not acting as a trader or a volunteer but attending as a private individual (an "Attendee") undertakes to act in accordance with these terms and conditions.
- 5) In addition, every Attendee will:
  - a) follow any instructions and comply with any reasonable requests made to the Attendee in advance of or during the Event by the Organisers or anyone acting as a Volunteer at the Event
  - b) follow and act in accordance with any terms and conditions laid down by the management or staff of the Venue to the extent that they are communicated to the Attendee either prior to or during the Event; and
  - c) comply with any reasonable instructions given to the Attendee by the management or staff of the Venue either prior to or during the Event

as though any such terms and conditions or instructions were incorporated into these terms and conditions.
- 6) These terms and conditions shall be subject to the laws of England and Wales.

- 7) All matters and questions not covered by these terms are subject to the decision of the Organisers. Attendees agree to abide by and conform to all additional rules and regulations from time to time adopted or prescribed by the Organisers for the management of the Event to the extent that such rules and regulations are shown or explained to the Attendees.

#### PURCHASE OF TICKETS AND REFUNDS

- 8) Everyone wishing to access the areas of the Venue in which the Event is being held may do so for no charge except where specified.
  - a) There are two types of events and activities:
    - i) Free events and activities for which generally all you need is a UK Games Expo account. This includes Trade Halls, open gaming space, seminars and live shows ii) RPG events for which a £2 Ticket is needed to take part in individual competitions or role playing games – (“Event Tickets”).
  - b) Tickets must be purchased online. For online purchases we accept credit and debit cards.
  - c) Information regarding attending the RPG games will be available after tickets have been purchased.
  - d) If an Attendee buys tickets online, but then discovers that he will be unable to attend, a refund of the purchase price may be obtained by requesting a cancellation via their customer account. Refunds will only be made if the organizers in their absolute discretion considers that there is a reasonable chance that the Event Ticket could be re-sold. Therefore requests for a refund made within 4 hours of the start time are unlikely to be met.

- e) Under no circumstances will refunds of either Entrance Tickets or Event Tickets be made if the request for the refund is not made until after the Event has ended for that year.

9) ADMITTANCE TO THE EVENT

- a) Attendees simply log on to the website and browse to the areas they wish to explore.
- b) Access to RPG events will Require more details instructions which will be shared with players.

TRADING HOURS

- 10) Virtually Expo staff will be available as set out below:
  - i) Friday – 18.00 - 24.00 pm
  - ii) Saturday – 9.00 am to 24.00pm
  - iii) Sunday – 9.00 am to 24.00 pm

Outside these core hours although the support office will be closed it will still be possible to take part in other activities organised by exhibitors and using the open gaming space and discord channels.

- 11) The event is considered to be exempt from Sunday trading laws as exhibitions fall outside those regulations.
- 12) The event closes at 4pm on Sunday. Open Gaming and organised play and exhibitor events by continue although no support will be offered.

## EVENT ENVIRONMENT AND HOW TO RAISE CONCERNS ABOUT INAPPROPRIATE BEHAVIOR

- 13) The Event attracts a wide range of Attendees of all ages and the Organisers aim to provide a safe environment in which all Attendees as well as those attending as traders, volunteers, or Venue staff may enjoy the opportunity to see, play and buy the widest range of games. In order for the safe environment to be maintained we would like to ask all attendees to read and take note of the types of behaviour that would be found unacceptable and would not be tolerated at UK Games Expo:
- Use of bad language, verbal abuse or swearing at other attendees, exhibitors, Venue Staff, UK Games Expo staff and volunteers.
  - Any physical violence towards attendees, exhibitors, Venue Staff, UK Games Expo staff and volunteers, including pushing or shoving.
  - Racial abuse, sexual harassment and intolerance due to gender, race, religion and sexual orientation.
  - Causing damage to the convention buildings, exhibitor stands and property of any attendees.
  - Disorderly behaviour due the influence of alcohol and drugs.
- 14) Traders are required to ensure that any material displayed, or activities undertaken on their stands are appropriate. Similarly, all Attendees should ensure that any costumes that they wear, items that they bring to and use during the event, and the way in which they behave is appropriate.
- 15) If any Attendee becomes aware of any activities that they do not consider appropriate they should in the first instance report their concerns to UK Games Expo Help Desk - see the yellow shirt on many pages.
- 16) Asmodee UK and other media, bloggers and press are filming and live streaming from UK Games Expo. Visitors purchasing entry tickets give permission for this activity to occur and for Asmodee UK and other individuals and organisations to live stream and later also make use of the footage and images online, in marketing and sales materials etc.

## SANCTIONS

- 17) If the Organisers in their absolute discretion, consider that any Attendee is sharing content or acting in a way which;
- i) poses risks to the mental health and online safety of others attending the Event; and/or
  - ii) contravene the terms and conditions of any agreement they have with service providers.
  - iii) contravene the laws of England and Wales.
  - iv) are likely to cause offense or distress to others attending the Event and/or
- or

v) are unsuitable for an Event aimed at a family audience and attended by small children

a)The Organisers will request the Attendee to cease any such activities and remove any offending items from the Venue

b)If an Attendee fails to cease any such activities or remove any suchoffending items when requested to do so the Organisers may take whatever action they deem appropriate up to and including ejecting the Attendee from the Event.

c)The Organisers reserve the right to refuse admission to any Attendee if they in their absolute discretion decide the Attendee is inappropriately clothed or attempting to use materials or perform actions of a dangerous or objectionable nature.

d)Any Attendee who is uncertain as to the appropriateness or acceptability of any costume, materials or activities should discuss his or her concerns with the Organisers in advance of the Event

#### FORCE MAJEURE AND OTHER CANCELLATION OF THE EVENT

- 17) The Organisers reserve the right to cancel the Event at any time if they deem this necessary, including if the Event is interrupted and/or discontinued, or access to the Venue is prevented or interfered with by reason of any industrial dispute, act of war, civil disturbance, terrorist action, act of God, or instruction from the police, the local authority or any other governmental agency, or if the Venue is damaged whether maliciously or by accident or the management of the Venue are unable to provide the expected facilities. In the event of such cancellation, the liability of the Organisers shall be limited to refunding any fees paid by an Attendee in advance of the Event subject to a pro rata reduction for that portion of the anticipated time for which the Event was scheduled to run which in fact fell before any such cancellation.